



Get involved with Macclesfield Museums

Volunteering opportunities

There are so many ways to get involved with the running of Macclesfield Museums. There's something for everyone, some great experience to be gained and new friends to be made. Read on, and see how you can help. For more information, email Lucinda at shop@silkmacclesfield.org.uk

Learning Volunteers

- Are you a good storyteller who enjoys engaging children and young people in history by asking questions and getting them thinking?
- Are you a friendly, approachable and adaptable person, who likes being part of a team focused on delivering high quality learning experiences to children?



If you are, then you could become part of our volunteer **learning team** gaining new skills and making friends in the unique settings of Macclesfield's **Silk Museum, Paradise Mill and Victorian School Room**.

Learning Volunteers help us...

- Give students a dynamic and engaging experience through a range of activities and stories
 - Share a love of history with children and students, helping to create unforgettable experiences
 - Help maintain our high standard of curriculum directed experiences by making the most of our collections
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Special Event Supporters

- Are you a flexible multi-tasker with bags of initiative and a can-do attitude, ready to jump on where help is most needed on busy days in the museum?
- Are you an excellent, calm communicator, who knows how direct your energy where it's most needed and can deliver exceptional customer service?

If you are, you could help us at peak times on **Saturdays**, during **school holidays** and for special events, as part of our friendly and dedicated front of house team in the Silk Museum, West Park Museum and Old Sunday School.

Special Event Supporters help us...

- Deliver successful events and excellent visits
- Connect better with visitors, providing information and answering all sorts of questions
- Provide that all-important welcome



Visitor Welcome Volunteers

- Are you someone who is welcoming and approachable, always prepared to engage with visitors and who puts the visitor first in everything they do?
- Are you someone who enjoys delivering to the highest standards at all times with excellent attention to detail?

If you are, you could become part of our dedicated front of house team at the **Silk Museum**, developing your own knowledge of our amazing collections.

Visitor Welcome Volunteers help us...

- Welcome all our visitors, making sure they are well informed and taken care of
- Welcome our groups, ensuring that they have a seamless experience of the Museum and Paradise Mill
- Engage with visitors, providing information on displays, events and activities

Social Media Volunteers

- Are you passionate about spreading the message about our Silk Shop and Makers' Place?
- Are you creative; confident with photography and copywriting and understand how to connect with audiences via different social media channels?

If you are, you could use your creative skills to support our **Business Development team** in promoting new retail lines and products, offers and opportunities at the Silk Museum.



Social Media Volunteers help us...

- Regularly update posts on all the Museum's social media platforms
- Develop new approaches and campaigns to increase footfall and sales in the shop
- Evaluate what works and what doesn't

Retail Volunteers

- Do you love retail and visual merchandising, and want to help us make the most of our new Silk Shop?
- Are you enthusiastic and keen to learn about our unique product lines so that you can provide excellent customer service?

If the answer's yes, then you could gain valuable experience in **customer service** by becoming part of and make a valuable contribution to the Silk Museum's retail team.

Retail Volunteers help us...

- Serve customers in the Silk Shop, providing excellent and informed service
- Maintain regularly changing, eye-catching displays to promote products
- Manage our stocks, evaluating what sells well and what doesn't



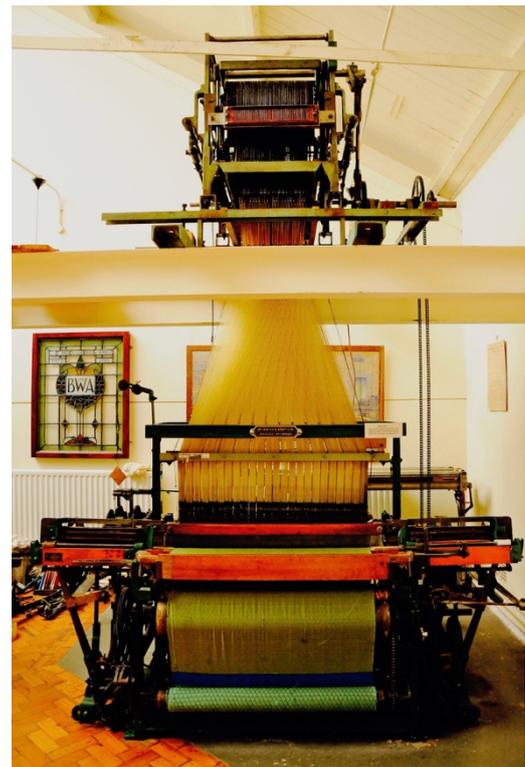
Loom and Machinery Volunteers

- Are you very practical and interested to learn how our looms and other machines work?
- Do you have a background or deep interest in textile production, coding or mechanics and engineering?

If the answer's yes, then you could gain unique experience in the ongoing maintenance of the looms and other machinery in **Paradise Mill** and the **Silk Museum** as part of our incredibly valuable team of Machinery Volunteers.

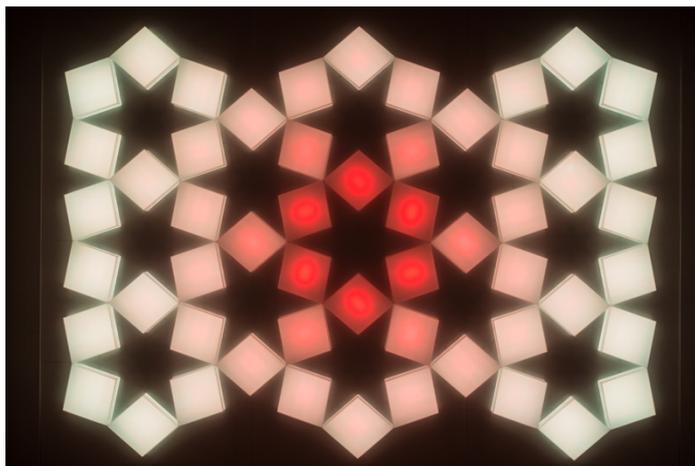
Loom and Machinery Volunteers help us...

- Keep our looms maintained and help us get more of our looms working again
- Strengthen our unique offer in Paradise Mill
- Engage with visitors about the technical aspects of textile engineering



Young Ambassadors

- Are you aged between 14 and 24, creative, imaginative and would like to have your say about what happens across our museums?
- Are you itching to get involved with creating and leading new events, displays and digital interpretations?



If you are, then you can get hands-on experience working with our collections in the Silk Museum, to help share our stories in new and exciting ways.

Young Ambassadors help us...

- Develop new activities to bring our collections to life
- Create and lead new projects for young people art and tech workshops, theatrical performance, blogs or newspapers, music performances, fashion shows, Silent Discos – the sky's the limit
- Change the way we work with young people

When do we meet? We're flexible with meeting times but ideally we meet on Wednesday afternoons / evenings until 7pm (at the latest) or every other Saturday 10am-2pm (with possible options to extend on these days).

There may also be options for shorter but more intensive sessions during the Half Term and Summer Holidays.

What to do next...

If you're interested in finding out more about any of our Volunteering Opportunities please download and complete the Volunteering Application Form on our website and email or send it to Lucinda at shop@silkmacclesfield.org.uk. We'll then invite you to a Welcome Session to explain more.

We hope to see you soon,

Lucinda McKay, Business Development Manager